



Privacy Policy

Akey Solutions LLC

Effective Date: 11/16/2025

Akey Solutions LLC (“we,” “us,” “our”) is committed to safeguarding the privacy of individuals who visit our website, engage with our services, or communicate with us by phone, email, or SMS. This Privacy Policy explains how we collect, use, disclose, and protect your personal information in accordance with applicable state and federal laws, including requirements relevant to consumers in Virginia.

If you do not agree with the terms of this Privacy Policy, please refrain from using our website or submitting your information.

1. Information We Collect

1.1 Personal Information

- Name
- Email address
- Phone number
- Mailing address
- Property information
- Any other information voluntarily provided to us

1.2 Automatically Collected Information

When you visit our website, we may automatically collect:

- IP address
- Browser type
- Device information
- Pages visited
- Usage data through cookies or analytics tools

1.3 Information from Third Parties

We may receive information from:

- Lead providers
- Public records
- Third-party service platforms (such as our CRM)

2. How We Use Your Information

We use collected information to:

- Contact you regarding real estate services
- Respond to inquiries
- Provide property-related information
- Send email, phone, or SMS communications
- Improve our website and marketing efforts
- Maintain internal business records
- Comply with legal obligations

3. SMS Communications & Consent

By submitting your phone number to Akey Solutions LLC, you consent to receive SMS text messages from us related to our services, including property information, appointment reminders, follow-ups, and marketing messages.

SMS Policy Requirements

By providing your mobile number, you acknowledge and agree that:

- You are consenting to receive SMS messages from Akey Solutions LLC.
- Your personal information will NOT be shared with third parties for marketing purposes.
- Message frequency may vary, including recurring messages depending on engagement.
- You may reply "STOP" at any time to opt out of future SMS communications.
- You may reply "HELP" for additional information or assistance.
- Message and data rates may apply depending on your mobile carrier.

Your consent to receive SMS messages is not a condition of any purchase.

4. How We Share Your Information

We do not sell or share your personal information with third parties for marketing purposes.

4.1 Service Providers (Including CRM)

We use third-party service providers to operate our business, such as:

- Customer Relationship Management (CRM) systems
- Email or SMS delivery platforms
- Cloud storage providers

These providers may process your information solely to perform services on our behalf and are not permitted to use it for their own marketing purposes.

4.2 Legal Requirements

We may disclose information if required to:

- Comply with law, regulation, or legal process
- Respond to lawful government requests
- Protect our rights, property, or safety

5. Data Storage & Security

We take reasonable administrative, technical, and physical measures to safeguard your personal information. However, no method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

6. Your Privacy Rights (Virginia Residents)

If you reside in Virginia, you may have the following rights:

- Right to access personal information
- Right to correct inaccuracies
- Right to delete your personal information
- Right to opt out of targeted advertising or certain data-sharing practices
- Right to request a copy of your data

To exercise these rights, contact us:

Email: akeysolutionsva@gmail.com

Phone: 757-991-1565

7. Cookies & Tracking Technologies

We may use cookies or similar technologies to enhance user experience, track website performance, and analyze site traffic.

8. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect information from minors.

9. Third-Party Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those external sites.

10. Changes to This Privacy Policy

We may update this Privacy Policy at any time. The effective date reflects the most recent version.

11. Contact Information

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